

Ms. Raquel M. Ortiz

Assistant Dean for Library & Information Services/Associate Professor of Law
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PRIOR PROFESSIONAL LIBRARY EXPERIENCE

BOSTON UNIVERSITY, PAPPAS LAW LIBRARY

Associate Director/Head of Research Services, March 2008 to July 2011

Head of Reference Services, June 2002 to February 2008

Acting Head of Public Services, August 2006 to February 2008

Senior Reference & Electronic Services Librarian, November 1999 to May 2002

HARVARD LAW SCHOOL LIBRARY

Information Access Librarian, September 1996 to October 1999

ROGER WILLIAMS UNIVERSITY SCHOOL OF LAW & UNIVERSITY SERVICE

Law School Service: Library Committee (chair, 2015-present); Web Oversight Committee (co-chair 2015-present); Legal Writing Committee (2011-present); Ad Hoc Laptop Committee (2014-2015); ABA Site Visit Committee (2013-2014); Distance Learning Working Group (co-chair, 2013-2014); Seasonal recruiter (2013-present).

University Service: Enterprise Application Group (2016-present); Technology Council (2015-present); CIO Search Committee (2014-2015); Online Education Committee (2013-2014); Academic Information Technology Committee (2011-2014).

TEACHING

ROGER WILLIAMS UNIVERSITY SCHOOL OF LAW

Advanced Legal Research, 2013-present

Library Instructional Programs, 2011-present

- Prepare for Practice Certification Program and Appy Hour technology training series
- Basic legal research instruction in conjunction with the Legal Practice programs
- Law Review and Moot Court orientations training

BOSTON UNIVERSITY SCHOOL OF LAW

Lecturer in Law, Advanced Legal Research, 2007-2011

SIMMONS COLLEGE GRADUATE SCHOOL OF LIBRARY & INFORMATION SCIENCE

Lecturer, Legal Information Sources, 2003-2010

Continuing Education Instructor, workshops on Introduction to Legal Research, 2005-2006

PRESENTATIONS

- *Mindfulness and Stress Reduction for Law Students: Budget Friendly Innovation for Small Law Libraries*, with Nicole Dyszlewski, Poster Session, American Association of Law Libraries Annual Meeting and Conference, 2016.
- *Capture Everything with Evernote*, Innovations in Teaching, Roger Williams University Department of Instructional Design, 2016.
- *Academic Law Libraries and Public Patrons*, Legal Reference: Information, Resources & Liability, Rhode Island Office of Library & Information Services, 2015
- *Mobile Road Warrior: Create, Capture, and Annotate on Android or the iPad*, with Lucinda Harrison-Cox, Cool Tools Café, AALL Annual Meeting, July 14, 2013.
- *Why Design For Mobile: A Director's Perspective*, Going Mobile: Building Mobile Applications, AALL Workshop, July 21, 2012.
- *The World as We Know It & The New World Order*, with Peter Deekle, Change Will Do You Good, Roger Williams University Libraries, 2012.
- *The Library-Law Review Partnership: Working with the Librarians to Maximize Law Review Efficiency*, with Stefanie Weigmann, National Conference of Law Reviews, 2012
- *Teaching Legal Research: Theory, Practice, and Future Research*, Teaching Showcase Showdown, hosted by Harvard Law School Library, 2012.
- *The Legal Writing Professor-Librarian Partnership*, with Ellen Saideman, Legal Writing Institute Teaching Workshop held at Northeastern University, 2011.
- Commentator, *What Can the Law Library of Congress Do for Business Lawyers*, American Bar Association, Business Law Section, April 16, 2011 (Louise P. Dempsey, Lynn Howell, and Lizabeth A. Moody – Program Chairs)
- Panelist, *Creative Ways to Use Your Law Degree*, Massachusetts Bar Association, 2009
- Trainer, *Fastcase*, Flaschner Judicial Institute meeting hosted by Massachusetts Bar Association, 2005
- Trainer, *Casemaker*, Massachusetts Bar Association, 2003-2008
- Panelist, *300 Ways to Use Your Law Degree: Career Options In and Out of the Law*, Massachusetts Bar Association, 2003-2004
- *Case Law Research*, in Accessing Electronic Sources, MCLE 2003
- *Massachusetts Case Law and Citators*, in Unlocking/Conducting Massachusetts Legal Research, Massachusetts Continuing Legal Education (MCLE), 2001-2007
- Trainer, *Hands-on Internet Exploration*, Association of New Hampshire Law Librarians, 2001

PUBLICATIONS

Books and Book Chapters

- What Color is Your C.F.R.?, with Nicole Dyszlewski, illustrated by Liz Gotauco (CALI 2016)
- *Training for Law Journal Students*, with David Bachman and Stephanie Burke, in Gail A. Partin, comp. and ed., Twelfth National Legal Research Teach-In Training Resource Kit 55 (2004).
- *Summer Research Assistant Orientation & Training*, with Stephanie Burke, in Eleventh National Legal Research Teach-In Training Resource Kit, at 71 (2003).
- *Research Road Map: How to Prepare Your Note, Cert. or Seminar Paper*, with Stephanie Burke and Rebecca Hewitt, in Tenth Annual National Legal Research Teach-in Training Kit, at 15 (2002).
- *Researching Caselaw in Massachusetts*, in Massachusetts Legal Research: Maximizing New and Old Tools for Effective Searching (MCLE 2001).

Articles

- *Mass Incarceration: An Annotated Bibliography*, with Nicole Dyszlewski & Lucinda Harrison-Cox, 21 Roger Williams University Law Review 471 (2016)
- *Legal Information Literacy Standards for Law Students: New England Working Group*, with Susan Vaughn, 34 ABLL Advocate, iss. 2, at 15 (2010).
- *The CS-SIS Web 2.0 Challenge: A Participant's Perspective*, 28 LLNE News, n.1, at 5 (2008) ([PDF](#)).
- *Becoming More Assertive: A Review of "Envisioning a Bolder Tomorrow: Getting to Yes by Saying No More Often"*, 23 LLNE News, no. 3, at 1 (2003) ([PDF](#)).
- *Increase Your PRQ! PR Committee Web Site Can Help with Promotion Strategies*, AALL Spectrum, May 2003 at 8 ([PDF](#)).
- *LLNE Volunteers at the Prison Book Program*, 23 LLNE News, n.1, at 16 (2003) ([PDF](#)).
- *It's All In Your Imagination: How to Create a Public Relations Display*, AALL Spectrum, November 2002, at 24 ([PDF](#)).
- *Marketing Here, Marketing There, Marketing EVERYWHERE*, AALL Spectrum, May 2002, at 28 ([PDF](#)).
- *Legal Education, Past & Future*, 20 LLNE News, n.4 at 10 (2000).
- Book Review, *Licensing Desk Book*, Legal Information Alert, November/December 2000, at 12.
- Book Review, *Trademark Law: Protection, Enforcement and Licensing*, Legal Information Alert, April 2000, at 10.
- Review, *Trademark WEB*, Legal Information Alert, November/December 1998, at 12.
- Book Review, *Information Law Alert*, Bimonthly Rev. L. Books, July-August 1997, at 4.

Roger Williams University LawGuides

- Library research guides on mobile technology, Introduction to Legal Research, Prepare for Practice Certification Program, Appy Hour, and other topics. http://lawguides.rwu.edu/prf.php?account_id=26788

PROFESSIONAL SERVICE

American Association of Law Libraries

- Nominating Committee member, July 2011-June 2013.
- Latino Law Librarians Caucus, July 2005-present (Chair 2005-2006)
- Academic Law Libraries SIS, Student Services Committee, 2008-2009
- AALLNET Coordinator, September 2005-September 2008
- Academic Law Libraries SIS, Faculty Services Committee, 2004-2006 (Co-chair 2004-2005)
- AALLNET Advisory Committee, 2003-2005 (Chair 2004-2005)
- Local Advisory Committee, 2003-2004 (Hospitality Co-Chair)
- Public Relations Committee, 2001-2003

American Association of Law Schools

- Co-coordinator, *The Reimagined Law Library: Reflecting the Shift from Collections to Services*, AALS Annual Meeting 2014
- Section on Law Libraries and Legal Information, Board Member, 2012-2014

Consortium of Rhode Island Academic and Research Libraries

- President, 2015-present
- Vice President/President-Elect, 2013-2015

Law Librarians of New England

- Membership Development Committee, 2013-present (chair 2013-2016, co-chair 2016-present)
- Communications Committee/Internet Subcommittee, 1993-2011 (Chair 1993-2004, 2005-2011)
- Co-chair, *Employment Law in the 21st Century: The Impact of Technology on the Workplace*, fall 2008
- Executive Committee, 2003-2006 (President, 2004-2005)

Legal Information Literacy Standards for Law Students: New England Working Group

- Chair, Standards Committee, 2010-2011

NELLCO Law Library Consortium

- President, 2016-present
- Vice President/President-Elect, 2014-2016
- Chaired the Education and PALMPrint Collection Completion committees. Served on the PALMPrint Futures committee.

AWARDS

- American Association of Law Libraries, Excellence in Marketing Award for Best Public Relations Toolkit, *Stress Management, Mindfulness and Wellness*, co-developed with the librarians of the RWU Law Library, 2016.
- American Association of Law Libraries, Chapter Professional Development Award for One-Time Program, *Successfully Supporting & Igniting Innovation*, program chair, co-developed with the librarians of the RWU Law Library, 2016.
- American Association of Law Librarians Annual Meeting grant, 1994.
- George A. Strait Minority Stipend / John Johnson LEXIS-NEXIS Memorial Scholarship for law librarians pursuing a law or library school degree, awarded by the American Association of Law Libraries, 1995.
- Law Librarians of New England Annual Meeting scholarship, 1995.

BAR & PROFESSIONAL MEMBERSHIPS

- American Association of Law Libraries, 1993-present.
- American Bar Association, 2007-present.
- Law Librarians of New England, 1993-present.
- Massachusetts Bar, admitted 1998, retired status.
- Rhode Island Bar Association, Associate Member, 2011-present.

EDUCATION

SUFFOLK UNIVERSITY LAW SCHOOL

Juris Doctor, *cum laude*, 1998.

SIMMONS COLLEGE, GRADUATE SCHOOL OF LIBRARY & INFORMATION SCIENCE

Master of Science in Library Science, 1991.

HARVARD COLLEGE

Bachelor of Arts, 1988. Major in Psychology.